

Tulip Time Offsite Parking Shuttle

Frequently Asked Questions

HOW DOES THE SHUTTLE WORK?

The Tulip Time Offsite Parking Shuttle is a festival transportation system carefully designed to enhance the visitor experience. Shuttle riders may park **only** at the designated “Festival Parking” located at Nelis’ Dutch Village, then catch a shuttle into Downtown Holland. When you choose to ride, you help promote pedestrian safety by alleviating traffic congestion downtown. The shuttle drives a continuous loop; when ready to return to your vehicle, simply head back to the nearest stop and get back on a shuttle.

HOW MUCH DOES IT COST TO RIDE THE SHUTTLE?

The cost per wristband is \$5, with children 5 and under riding free and requiring no wristband. Wristbands are valid the entire week of the festival (May 2-10). **Purchase your wristband(s) upon your arrival at the Festival Parking lot** located at Nelis’ Dutch Village – 12350 James St., Holland, MI 49424 (US 31 & James St.). Wristbands are only available for purchase at the Festival Parking lot and NOT at the shuttle stops. Cash and credit card accepted.

Please note the \$5 wristband is to ride the shuttle and does not include admission into Windmill Island Gardens or Nelis’ Dutch Village

WHAT ARE THE HOURS OF OPERATION?

The Tulip Time Offsite Parking Shuttle runs from 10 AM – 6 PM, May 2-10. Wristbands sold until 5 pm. Shuttles run every 15-20 minutes.

WHERE DOES THE SHUTTLE STOP?

The shuttle route consists of four stops.

BONUS

Since you’re already at Nelis’ Dutch Village be sure to visit prior to starting your shuttle experience or upon your return to the shuttle parking lot. Nelis’ Dutch Village is open 9 AM – 6 PM Monday - Friday and 9 AM – 8 PM Saturday & Sunday. Consult www.dutchvillage.com for pricing.

- **STOP A – Parking**
 - Step 1: park your car
 - Step 2: purchase your wristband(s)
 - Step 3: visit Nelis’ Dutch Village OR
 - Step 4: hop on the 1st available shuttle

- **STOP B – Windmill Island Gardens** (open 9am – 6pm, \$10/adult, \$5/children 3-15)
 - Tulip Gardens
 - DeZwaan Windmill
 - Dutch Organ
 - Dutch Carousel
 - Dutch Building Replicas

- **STOP C – Downtown East**
 - Tulip City Trolley Tours (\$) 3 min. walk
 - Window on the Waterfront 4 min. walk
 - Holland Area Visitors Bureau 5 min. walk
 - Holland Area Arts Council (\$) 8 min. walk
 - Centennial Park 10 min. walk

- **STOP D – Downtown West** – *returns to Dutch Village from here*
 - Tulip Time Office 5 min. walk
 - Holland Museum (\$) 7 min. walk
 - Centennial Park 7 min. walk
 - Carnival (\$) 6 min. walk
 - Civic Center (Reserved Parade Seating \$) 8 min. walk
 - Kollen Park (Reserved Parade Seating \$) 20 min. walk

ARE THE SHUTTLES ADA COMPLIANT (wheelchair accessible)?

The Tulip Time Offsite Parking Shuttle is comprised of white MAX Buses and yellow school buses. The white MAX buses are ADA compliant while the yellow school buses are not. Although the yellow school buses do not have a wheelchair lift, they are able to store walkers, canes, and wheelchairs for those able to use the vehicle steps. Riders can expect to see an ADA compliant shuttle every 15-20 minutes.

ARE STROLLERS/WAGONS ALLOWED ON THE SHUTTLE?

Strollers are permitted if they can fold up and fit between you and the seat ahead of you. Wagons are not permitted on the shuttle.

IS MY PET ALLOWED ON THE SHUTTLE?

Sorry, no pets are allowed on the shuttle. Service animals specifically trained to aid a person with a disability are welcome.

IF I PARK DOWNTOWN, CAN I RIDE THE SHUTTLE?

No, all riders need a wristband to ride and wristbands are available for purchase **only** at the Festival Parking lot at Nelis' Dutch Village. The purpose of the shuttle is to have visitors park outside of Downtown Holland to avoid the congestion of downtown parking and traffic. Sit back, relax and let us do the driving for you!
